

immediately and find another ATM.

- Stand close to the ATM and use your body and hand as shield to make sure nobody sees you keying in your pin.
- Also, make sure you keep your hand over the card slot to make sure nobody can swop or take your card.
- Never accept help from strangers when using an ATM. You should be wary of strangers asking for help.
- Criminals work in teams- one to distract you while the other steals your card or money.
- If your card is retained (swallowed) by the ATM it is advisable to phone your bank toll free stop card line immediately and stop your card.
- Never allow a bystander to call the toll-free stop card line on your behalf- they could be tricking you into thinking your card has been stopped.
- Guards are placed at ATMs to discourage criminal activities and therefore cannot help you with transactions.
- If you need help, ask a bank official.
- It is advisable to set a daily ATM withdrawal limit at your branch.

**Report crime and criminals to
Crime Line SMS 32211 or
Crime Stop 08600 10111**

**In a Police emergency, you can also contact
your local police station, or phone the SAPS
emergency number 10111.**

**FIGHTING CRIME-
It BEGINS with ME**

Visit the SAPS website at
www.saps.gov.za
for more safety hints.



Designed at:
Western Cape
Corporate Communication



**South African
Police Service**



**Be
cautious
with your
cash**

Safety tips for the Festive Season