

Fact Sheet: **Safety and Security**

As with all international cities in the world, crime in Cape Town is a reality and both residents and visitors alike should use common sense when out and about. Crime can happen anywhere but it generally takes place in crime hot spots, far from the orbit of visitors to the city. For Cape Town and South Africa, the safety of our visitors remains a top priority and tourism authorities meet regularly with public safety services and crime prevention agencies to ensure minimal risk and maximum protection for all visitors to Cape Town.

Be Smart

General safety tips for Cape Town:

- Avoid carrying large sums of cash and try not to flash expensive jewellery and cameras about
- Do not allow strangers to assist you in any way at automatic cash machines
- Stay in well-lit areas and avoid quiet, deserted places
- Wherever possible let someone know where you are going and how long you expect to be
- When reporting an incident, you have the right to ask officers, uniformed or not, to identify themselves with their identification cards or service badge
- Keep certified photocopies of all travel and valuable documents in a safe place

On the road...

- Hitch hiking is ill advised
- Never drink and drive

On the water...

- Avoid swimming alone and always limit the distance you swim out - knowing that you have to swim back
- Take precautions against the heat and sun
- Shark spotters are deployed at several of Cape Town's beaches along the False Bay coast – follow their flag signals

On the mountain...

- Do not hike alone
- Carry adequate water (especially in summer) and food to replace energy, as well as a warm jacket



CAPE TOWN TOOLKIT

Your passport to the unexpected Cape Town

YOU DON'T
NEED A HOLIDAY
YOU NEED
CAPE TOWN

- The use of a qualified mountain guide is recommended should one wish to explore Table Mountain on foot

Out on the town...

- Always keep an eye on your drink, especially as it is being poured

In the Event of an Incident

The safety and security of visitors to Cape Town is vitally important to Cape Town Tourism.

- Cape Town Tourism supplies all of its members with key security procedures and contact numbers while partnering with SAPS and the various Cape Town Improvement Districts to prevent crime against visitors through the Cape Town Visitor Safety and Support Plan.
- Our **Band Aid Programme** supports the visitor in the event of an incident; we are able to provide sponsored services such as accommodation, tours, meals and other assistance to visitors in need.
- The **Tourism Victim Support Programme** acts as a base from where problems can be addressed and holiday plans salvaged in the event of an incident.

Important Contacts

Cape Town Tourism:	+27 (0)21 487 6800
Visitor Safety and Support Programme:	+27 (0)21 487 6552
Tourism Victim Support Programme:	+27 (0)21 487 4820
South African Police Services (SAPS):	10111
Table Mountain National Park emergencies:	+27 (0)861 106 417
NSRI (National Sea Rescue Institute):	+27 (0)21 449 3500

Please contact Cape Town Tourism for further information,
details of service providers and bookings.



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